

## 3810 and 3910 Wireless Telephones

### On-premises mobile communications

#### Overview

Businesses today pay a price when key employees are out of touch, even for a few moments. Important decisions get delayed, customer needs go unmet, sales are lost. In today's 24-hour, customer-driven economy, the one place where businesses are often most vulnerable to a communications breakdown is inside the office, during normal business hours.

If being away from the phone — whether it's down the hall, on another floor, or out in the warehouse — means key people in your business can't be reached, it's time to get the Avaya 3810 or 3910 Wireless Telephone.

The Avaya 3810 and 3910 Wireless Telephones deliver the quality, features and flexibility that will simplify your day-to-day operations. A business-ready wireless telephone designed to leverage the power and reliability of your communications system, the 3810 Wireless Telephone integrates seamlessly with the Avaya IP Office System using digital station ports. The 3910 Wireless Telephone integrates seamlessly with the PARTNER Advanced Communications System via ETR ports.

Get multi-line access, put calls on hold, see incoming Caller ID, set up conference calls, check messages — all while away from your desk. Attach a headset to your Avaya 3810 or 3910 wireless handset and enjoy hands-free mobility.

With the 2-line liquid crystal display on the wireless handset, you can see who's calling in order to prioritize and handle calls more effectively. In addition to Caller ID, Message Waiting notification is also provided — another way to keep employees accessible anytime, anywhere. And as your business grows, your Avaya wireless telephones will grow with you. You can have up to 5 Avaya 3810 or 3910 wireless handsets on the same system.

With the Avaya 3810 or 3910, your office facility can be cost-efficiently covered. They're designed to work inside — keeping you connected where even cell phones won't.

The result is an on-premise wireless telephone that is simple, powerful and economical. Once you experience all the convenience of the Avaya 3810 or 3910 wireless telephones, you will wonder how you ever got along without it.

#### Capabilities

The Avaya 3810 and 3910 Wireless Telephones help make it easy for you and your employees to respond to virtually any business need when and where they want. It makes people more productive — they can keep doing their job without having to hunt down a desk phone. Here are some typical examples of the Avaya wireless telephones in action:

- **Salespeople** – Do your salespeople need to be out on a selling floor? Leads, referrals, prospects, and active customers can still



reach them if they are carrying an Avaya Wireless Telephone. They can check messages, return important calls, and serve the customers who are important to your business

- **Support staff** – Support staffers are constantly on the move: checking details, solving problems small and large, getting information from colleagues in other areas, pushing to get things done. With the Avaya 3810 or 3910 telephones, they don't have to leave everything else behind when a task that takes them to another part of the business comes up.
- **Managers/supervisors** – Managers and supervisors constantly move around, coaching, solving problems and offering their support. They can be even more effective if they are able to stay in touch when away from their desks.
- **Experts** – People with specialized skills — doctors, IT professionals, designers, engineers — need to be where the action is, and that's not necessarily at their desks. Avaya Wireless Telephones can help keep the experts in the loop.

- **Security** – Security personnel need to be canvassing the business premises — and they especially need to be in touch. They need the ability to summon help if it's required and to report in. With the Avaya 3810 or 3910, they'll be able to do just that.
- **Manufacturing** – Your employees will be more effective if they're available. Problems get solved faster. Changes can be made in an organized way. Critical information can be exchanged in real time.
- **Warehouse** – Employees who work in your warehouse can choose an optional headset and fill and expedite orders, answer questions and keep the goods and information flowing — all with their hands free.
- **Peak days/seasons** – Does your business experience temporary expansion on special days or even seasonally? The Avaya 3810 and 3910 can help you maintain the flow of communication without the expense of having to hard-wire new phones.

The liquid crystal display (LCD) is easy to read, and is also visible when the phone is sitting upright in the battery charger, increasing its usefulness even when users are at their desk.

A built-in vibrate mode lets you detect an incoming call without ringing. This is particularly helpful if you're in a meeting, or some other situation where actual ringing would be bothersome.

Weighing in at just under nine ounces, it's lightweight enough to take anywhere, and comes with its own belt clip.

- **Standard battery life** – gives you up to 10 hours of talk time, and up to 6 days of standby.
- **Range of use** – the Avaya Wireless Telephones work up to 160 feet away from the base unit in the average business environment. That's 80,000 square feet of coverage!

## Avaya 3810 and 3910 Wireless Telephones — standard business features

Delivering much of the functionality of regular, wired desk phones, the Avaya 3810 and 3910 Wireless Telephones provide a full set of call appearance/feature buttons, delivering one-touch access to Conference, Redial, Hold, Mute, Transfer and other standard business features.

| Format                     | Hardware  |
|----------------------------|---|
| <b>System Requirements</b> | <ul style="list-style-type: none"> <li>• The Avaya 3810 Wireless Telephone is compatible via digital (TDL) ports with Avaya MERLIN® MAGIX® Release 1.5 and higher and digital (DS) ports with IP Office Release 2.0 and higher. The Avaya 3910 Wireless Telephone is compatible via ETR ports with any release of MERLIN MAGIX and PARTNER ACS, as well as MERLIN LEGEND R7</li> </ul>  |
| <b>User Requirements</b>   | <ul style="list-style-type: none"> <li>• Avaya 3810 and 3910 support up to 5 simultaneous users. Refer to installation guidelines to optimize performance.</li> </ul>   |
| <b>Feature Detail</b>      | <ul style="list-style-type: none"> <li>• Dimensions: 6.25" long x 1.6" deep x 2.2" wide</li> <li>• Weight: 8.8 oz with battery</li> <li>• Color: Black</li> <li>• Display: 2-line, 32 character liquid crystal display</li> <li>• Battery type: Rechargeable Nickel Metal Hydride battery pack</li> <li>• Battery life: 10 hours talk, 6 days standby</li> <li>• Key Features: Conference, Transfer, Hold, Mute, Redial, Intercom, Vibrate, Headset-ready.</li> </ul> |

### About Avaya

Avaya is a global leader in enterprise communications systems. The company provides unified communications, contact centers, and related services directly and through its channel partners to leading businesses and organizations around the world. Enterprises of all sizes depend on Avaya for state-of-the-art communications that improve efficiency, collaboration, customer service and competitiveness. For more information please visit [www.avaya.com](http://www.avaya.com).



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